

LOCATION



You might not expect it, but here in the heartland you'll find a true world-class hotel perfect for family get-aways, conventions, and special events... the **Crowne Plaza Springfield**.

Situated directly off of Interstate 55, the hotel puts you close to popular Springfield historic

sites such as Lincoln's Home and Tomb, Lincoln's New Salem State Historic Site, the Old State Capitol, the Dana Thomas House designed by Frank Lloyd Wright, and the new Abraham Lincoln Presidential Library and Museum. Also nearby are golf courses, Lake Springfield, and several great recreational options including shops, the Henson Robinson Zoo, an eight screen movie complex, and numerous restaurants. **Room rates are \$70.00 + tax, call 217-529-7777 or 800-589-2769 for reservations.**

The room block expires March 13, 2007

DIRECTIONS

From I-55, take Exit #94 to Stevenson Drive. Head west one block, turn north on Dirksen Parkway one block. The Crowne Plaza is on the right.

Illinois Community Action Association
3435 Liberty Drive
Springfield, IL 62704

LIHEAP Annual Conference March 28-29, 2007



Sponsored by:



Crowne Plaza Hotel
3000 South Dirksen Parkway
Springfield, Illinois 62703
217-529-7777
800-589-2769

LIHEAP Annual Conference

AGENDA

****Please check the box next to the breakout session you would like to attend in each time slot.****

Wednesday, March 28

8:00-9:00 Continental Breakfast and Registration

9:00-10:00 Welcome & Plenary Session
Deputy Director Charles Jackson and Alie Kabba, LIHEAP Manager

10:00-10:30 Break

10:30-Noon Breakout Sessions

- Stress Reduction - *Vince Flammini, Cindy Tubbs*
- Statewide LIHEAP Call Center - *Jennifer Smith, Tak Williams*
- Case Management - *Jan Droegkamp*
- LIHEAP.net - *Frank Lawrence, Debbie Logan*

Noon-1:30 Lunch with speaker -

Rep. Marlow Colvin - Serving the LIHEAP Client
Scott Bernstein - Connecting the Dots: How to Reduce the Cost of Living, A New Vision

1:30-3:00 Breakout Sessions

- Case Management - *Jan Droegkamp*
- Stress Reduction - *Vince Flammini, Cindy Tubbs*
- Making the Links to State Agency Resources - *Pat Doherty-Wildner, B. Manning, Roxane Singer, Harry Sawyer, Todd Lowery, Lauren Tomko*
- Serving Immigrant Communities - *Erku Yimer, Ahlam Jbara, A. Patrick Augustin*

3:00-3:15 Break

3:15-5:15 Breakout Sessions

- Making the Links to State Agency Resources - *Pat Doherty-Wildner, B. Manning, Roxane Singer, Harry Sawyer, Todd Lowery, Lauren Tomko*
- Disabilities Awareness Workshop - *Rhonda Hollinshead, Rob Johnson*
- Serving Immigrant Communities - *Erku Yimer, Ahlam Jbara, A. Patrick Augustin*
- Statewide LIHEAP Call Center - *Jennifer Smith, Tak Williams*

5:30-7:30 Dinner and Reception

Thursday, March 29

8:00-9:00 Breakfast

9:00-10:30 Breakout Sessions

- Part I "Colors" Improving Your Communication Skills *Mike Stehlin (limited to 40 participants)*
- EA Fiscal Update - *Ben Moore*
- Utilities Discussion: Panel A - Peoples/North Shore, Com Ed, Nicor - *Richard M. Taglienti, Rene Gonzales, Adrienne M. Jones, Dave Lukowicz*
- Utilities Discussion: Panel B - Ameren Companies (IP, CIPS, CILCO) - *Laurie Karmen, Robin Hadley, Tina Saviste*

10:30-10:45 Break

10:45-12:15 Breakout Sessions

- Part II "Colors" Improving Your Communication Skills *Mike Stehlin (same 40 participants from Part I)*
- REACH Project Panel - *Alie Kabba, Frank Schwab, Joe Broers, Patricia Sloan*
- Utilities Discussion: Panel A - Peoples/North Shore, Com Ed, Nicor - *Richard M. Taglienti, Rene Gonzales, Adrienne M. Jones, Dave Lukowicz*
- Utilities Discussion: Panel B - Ameren Companies (IP, CIPS, CILCO) - *Laurie Karmen, Robin Hadley, Tina Saviste*

12:15-1:15 Lunch on your own

1:15-2:15 Wrap-up Panel with Regional Network Reps



REGISTRATION

There is no registration fee, however, registration is required

Name _____

Agency _____

Address _____

City _____

State _____ Zip _____

Phone _____ Fax _____

E-mail _____

Special Needs (dietary, wheelchair access, etc.) _____

Don't forget to register for your workshops!

**Please mail or fax registration to
The Illinois Community Action Association
by March 16, 2007**



Illinois Community Action Association

3435 Liberty Drive
Springfield, IL 62704
Phone: 217-789-0125
Fax: 217-789-0139
www.icaanet.org

Questions? Please call Eddy Haber, 217-558-2888 or Sara Ratcliffe, 217-789-0125